

Sustainability Management Policy

Through the sound operation and development of the insurance business, Sumitomo Life will contribute to the realization of a society of affluence, vitality, health, and longevity.

Guided by our purpose of contributing to the advancement of social and public welfare, we contribute to the realization of a sustainable society through the honest business operations and efforts to solve social and environmental issues, and aim to be a company that is trusted and supported by our customers and other stakeholders, and that grows sustainably and stably.

Sound Operation of the Insurance Business

Keeping in step with the lives of our customers and their families, we will provide optimal insurance and services to each and every person to enable well-being for all and enhance customer value.

Paying insurance claims are fundamental to the insurance industry, and to pay them correctly, promptly, and reliably we will strive to manage assets stably over the medium to long term and ensure a sound financial base.

As well as complying with laws, regulations, and rules applying in all the countries and regions where we do business, we respect human rights and diversity in our business activities.

Efforts to Resolve Social and Environmental Issues

Recognizing our responsibility as a member of society, we will work to solve social and environmental issues in both our core business of insurance underwriting and asset management. At the same time, in all our business activities we will contribute to the realization of a sustainable society that embraces diversity and inclusion.

We will reduce environmental burdens arising in the course of our business activities and consider the importance of biodiversity, based on awareness that the global environment, which faces challenges including climate change, forms the foundation of a sustainable society. By encouraging the shift to a decarbonization, we will also contribute to the realization of a carbon-neutral society.

Creating a Company that Continues to Grow

As well as respecting the human rights and diversity of our employees, we will create a company where each and every employee can enjoy health and well-being, fulfill their potential in a fair environment, and continuously work with pride, confidence, and enthusiasm.

Collaboration with Stakeholders

Through the efforts outlined above, we will earn the trust and support of our stakeholders—customers, business partners, employees, society, and the global environment—and contribute together to realizing a sustainable future.